

Hurricane Katrina Technology Assistance Regional Technology Service Providers Listing

Version 1, September 12, 2005

The following technology service providers have been confirmed as available to provide consulting services to nonprofits located in Hurricane Katrina affected regions. This list was compiled by contacting resources listed in TechFinder.org and through resources referred to us through partner organizations.

CompuMentor does not have experience with the quality of service of individual providers on this list. However, CompuMentor did contact each provider listed below to update their contact information and services provided, and to confirm they provide coverage to areas affected by Hurricane Katrina.

This list is a work in progress and will be updated as we receive new information.

Provider Listings	
<p>ESS Data Recovery, Inc. Data Recovery Labs 120 Executive Drive Highland, IL 62249 Tel: 800-237-4200 Fax: 800-299-7815 hr@essdr.com http://www.essdatarecovery.com/ Primary Contact: Benjamin Carmitchel</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Hard Drive Data Recovery • Tape Recovery • Password Recovery • Email recovery • Tape duplication • Maxtor Onetouch II databackup • DOD Secure Deletion <p>Hurricane Affected Regions They Serve:</p> <ul style="list-style-type: none"> • All affected areas 	<p>Home & Business Data Systems, Inc. P.O. Box 517 Humble, TX 77347 Tel: 281-852-5107 Fax: 281-404-5505 info@homedatasystems.com http://www.homedatasystems.com/ Primary Contact: Gregory Bledsoe</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • PC Service & Repair • Custom Built Computer Systems • Networks • Driver/Software Installation • Data Recovery • Data Transfer • Operating System Installs • Virus Removal • ISP Install • One-On-One Personal Training • Desktop Support <p>Hurricane Affected Regions They Serve:</p> <ul style="list-style-type: none"> • Houston • All for hard drive recovery
<p>Driver Technology Consulting, LLC 445 Greenmont Drive Jackson, MS 39212 Tel: (601) 497-3450 Fax: mdriver@dtc-ms.com http://www.dtc-ms.com/cc/index.html Primary Contact: Morris Driver</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Wireless Networks setup and configuration • T1 Service • Technical Support/Help Desk Services <p>Hurricane Affected Regions They Serve:</p> <ul style="list-style-type: none"> • Mississippi 	<p>Efficinet Inc. 4905 Belfort Road Suite 110 Jacksonville, FL 32256 Tel: 904-861-2353 Fax: info@efficinet.com http://www.efficinet.com/ Primary Contact: Scott Boyce</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Disaster recovery planning and consulting. • Network design, set up, and maintenance. • IT security consulting. • Remote computer assistance. • VIOP Phones and Cabling.

Provider Listings (cont.)	
<p>John Heizer 2110 Evelyn Avenue Memphis, TN 38104 Tel: 901.278.6366 Fax: johntechfinder@zamtech.info http://www.zamtech.info/ Primary Contact: John Heize</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Network Implementation and Design • Network Security • PC Maintenance and repair • Linux and Mac Support • Harddrive Recovery • Database planning and design <p>Hurricane Affected Regions They Serve: All</p>	<p>Connectivity Two Designs, Inc. 7990 Scenic Highway Baton Rouge, LA 70807 Tel: 225-775-9800 Fax: 225-775-8149 trinard@c2dinc.com http://www.c2dinc.com/index.htm Primary Contact: Trinard Franklin</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Network Install./Support/Security • Voice & Video Conferencing Solutions • Technical Training K-12 to Professional <p>Hurricane Affected Regions They Serve:</p> <ul style="list-style-type: none"> • Louisiana • Mississippi
<p>Austin Free-Net 2209 Rosewood Avenue Austin, TX 78072 Tel: 512.326.9084 Fax: 512.320.8240 dale@austinfreenet.net http://www.austinfreenet/ Primary Contact: Dale Thompson</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Tech Planning • Web and Database Support • Public Internet Access <p>Hurricane Affected Regions They Serve: Texas (Houston Astrodome)</p>	<p>Community IT Innovators (CITI) 1330 U Street NW Suite 200 Washington DC 20009 Tel: 202-234-1600 x369 Fax: kberner@citidc.com http://www.citidc.com Primary Contact: Keith Berner</p> <p>Services Provided:</p> <ul style="list-style-type: none"> • Web Design & Development • Database Development & Administration <p>Hurricane Affected Regions They Serve: All (services are virtual)</p>
<p><i>Do you know of a technology assistance provider that should be on this list? If so, please email the providers contact information to Fresh White at fresh@compumentor.org.</i></p>	

Additional Technology Resources

In addition to contacting a service provider, we recommend the following sources for research regarding technology support in your area:

TechFinder: <http://www.techfinder.org>

NTEN: <http://www.nten.org>

Alliance for Nonprofit Management: <http://www.allianceonline.org>

Updates and More Information:

We plan to update this document as additional resources and provider listings become available. You can get the most up-to-date version by visiting: www.techsoup.org/katrina

About CompuMentor

Based in San Francisco, CA, CompuMentor (www.compumentor.org) is one of the most experienced and comprehensive nonprofit technology assistance providers in the U.S. Since 1987, CompuMentor has served more than 140,000 nonprofits and schools nationwide with innovative programs including: TechSoup.org (www.techsoup.org), TechSoup Stock (www.techsoup.org/stock) and TechCommons (www.compumentor.org/techcommons)